

Formlabs Pro Service Plan

With Formlabs Pro Service Plan, our award-winning Form 2 3D printer now comes paired with customized training and priority support. Tailored for professionals, this premier support service is designed to meet the needs of your business and deliver rapid response to critical issues. This yearly subscription is available for Form 2 printers in North America and Europe. Let our team of experts help yours.



CUSTOMIZED TRAINING SESSION

Learn the ins and outs of desktop 3D printing with a training session customized to you. Schedule a 30-minute video chat with a Pro Service Engineer, and become an expert in no time.



HOT SWAP

If our team determines that your printer needs to be repaired or replaced, we'll ship you a replacement right away. Once the new printer is on its way, all you need to do is put the old printer in its original box and ship it back.



PHONE SUPPORT

Have an urgent question? You now have a direct line to a Pro Service Engineer to help you one-on-one. Call us Monday through Friday, 9 am – 5 pm ET and CET.



PRIORITY EMAIL SUPPORT

You're our priority in email support. Shoot us an email, and a Pro Service Engineer will respond within half a business day.

| FORM 2 | NORTH AMERICA | | EUROPE | |
|--------------------------------|---------------|----------------------------|---------|----------------------------|
| | PRINTER | PRINTER & PRO SERVICE PLAN | PRINTER | PRINTER & PRO SERVICE PLAN |
| Printer Bundle | ✓ | ✓ | ✓ | ✓ |
| One Year Warranty * | ✓ | ✓ | ✓ | ✓ |
| Access to Online Support Pages | ✓ | ✓ | ✓ | ✓ |
| Customized Training Session | | ✓ | | ✓ |
| Priority Email Support | | ✓ | | ✓ |
| Dedicated Phone Support | | ✓ | | ✓ |
| Hot Swap | | ✓ | | ✓ |