

# Formlabs Services

Dedicated support for worry-free printing



## Pro Service Plan



### CUSTOMIZED TRAINING SESSION

Learn the ins and outs of desktop 3D printing with a training session customized to you. Schedule a 30-minute video chat with a Pro Service Engineer, and become an expert in no time.



### HOT SWAP

If our team determines that your printer needs to be repaired or replaced, we'll ship you a replacement right away. Once the new printer is on its way, all you need to do is put the old printer in its original box and ship it back.



### PHONE SUPPORT

Have an urgent question? You now have a direct line to a Pro Service Engineer to help you one-on-one. Call us Monday through Friday, 9 am – 5 pm ET and CET.



### PRIORITY EMAIL SUPPORT

You're our priority in email support. Shoot us an email, and a Pro Service Engineer will respond within half a business day.

## Extended Warranty

Add a year of additional coverage to the standard one-year warranty included with every Form 2 3D printer to get two years of worry-free printing.

	STANDARD SUPPORT	PRO SERVICE PLAN	EXTENDED PSP + EXTENDED WARRANTY
	1ST YEAR	1ST YEAR	1ST+2ND YEAR
Access to Online Support Material	✓	✓	✓
Customised Training Session		✓	✓
Hot Swap		✓	✓
Phone Support		✓	✓
Standard E-Mail Support	✓	✓	✓
Priority E-Mail Support		✓	✓
Warranty	✓*	✓*	✓

\*Standard Warranty

Contact us to learn more

Partner Contact Name, Phone and Email goes here

